

Additional Information on the Audit of Processes with Regards to the Draft Performance Plan of the Slovak Republic for the RP3

In line with the jointly agreed conclusion no. 3 of the Stakeholder Consultation on the Draft Performance Plan of the Slovak Republic for the RP3, which took place on 6 August 2019, this document provides additional information on the audit of processes, which is being carried out at the moment at Letové prevádzkové služby Slovenskej republiky, štátny podnik (LPS SR) with the purpose of increasing efficiency of the company's activities and increasing performance quality of its agenda

The audit is being performed with the view of presenting a summary report with proposed solutions and an action plan for the implementation of these solutions, until the end of the year.

The audit comprises two parts – an analytical part, which analyses and documents the current state of performance of processes (As-Is) and a proposal part, which contains recommendations for changes and proposals for their implementation (To-Be).

The aim of the audit of processes is to review and analyse the current way of performance of processes and activities within the company and their distribution between organizational units and possible mutual competency overlaps. The audit reviews the personnel capacity needed to ensure a proper performance of processes and analyses the level of support of processes' performance with IT tools.

The aim is to propose an optimized model of performance of the processes within scope of the company. Proposed changes will mainly cover the redesign of LPS SR's processes, removal of redundant processes or process parts, identification of processes, which are excessively or scantily covered by human resources, redesign of organizational structure, support of selected activities by IT tools or possible outsourcing/insourcing opportunities of selected activities.